

CUSTOMER RETURNS FORM

Order # _____

If for any reason you are not satisfied with any products purchased from Lovell Rugby, you may return them to us within 28 days of purchase for a refund, provided that the products are returned to us in their original condition including all packaging, wrapping and swing tickets.

Lovell Rugby cannot accept responsibility for any goods lost in transit. We recommend using a recorded service for greater security and assurance. We are unable to refund or exchange personalised products.

3 EASY STEPS FOR RETURNING YOUR ITEM(S) TO US:

- Fill in the returns form below.
- Repackage the item(s) securely and enclose the completed returns form.
- Attach the returns label to your parcel and return the parcel to us at the address shown. **Please note this is not a pre-paid service.**

Lovell Rugby: 0800 197 2855 / sales@lovell-rugby.co.uk

RETURNS FORM: Please fill in this form if you would like to return any item(s)

Please note: Refunds are automatically credited back to the original payment method

Code	Description	Size	Reason for return	Qty	Price

If items are being returned due to a fault, please give full details and location of the fault in the space below:

RETURNS ENQUIRIES: If you have any queries regarding your return, please call 0800 197 2855 for Lovell Rugby and then select option 2.

INTERNATIONAL RETURNS: When returning item(s) from outside the UK a refund will be issued once received and processed, to re-order alternative sizes or products please do so online.

PAYMENT ENQUIRIES: If any extra is owed for the exchange item(s) or express delivery, please enclose a cheque made payable to Lovell Sports Ltd. Alternatively please provide a contact number below so that we may call you and take any additional payment required over the phone

Contact Phone Number (Mon - Fri Between 9am - 5:30pm): _____

**Lovell Rugby Customer Returns
UNIT B
Brook Park East
Shirebrook
NG20 8RY**

Order Number: _____

Return Address: _____